

Torbay Council, Emergency Planning Roles in Council's Emergency cascade

- Strategic commissioning of adult social care services (residential care and community care and support)
- Responsibility for housing commissioning and strategy
- Commissioning of accommodation based and outreach (floating) support for Homeless People and other Vulnerable Groups.
- Relationships with external providers and joint commissioners in health and neighbouring local authorities
- Delivery of adult social care services

ADULT SERVICES PRIMARY CONTACTS

Name / Title	Emergency Role	Contact Details
Fran Mason Head of Partnerships, People and Housing	Communication with contracted providers of Care and Support for vulnerable people. Availability and co-ordination of needs assessment. Safeguarding vulnerable adults and serious case review including authorisation of deprivation of liberty under Mental Capacity Act.	01803 208424 (W) 01803 524311 (H) 07984757774 (M)
Jo Williams Associate Director of Adult Social Services	assessment of vulnerable people, brokering packages of care, moving people from residential or nursing care identifying suitable alternatives, liaising with health to make sure prescriptions/meds available, identifying rest centres, aids and adaptations, other support for displaced vulnerable people, responsible for maintaining access to out of hours emergency support	

ADULT SERVICES SECONDARY CONTACTS

Name / Title	Emergency Role	Contact Details
Vacant Strategic Partnership Manager	Communication with contracted providers of Care and Support for vulnerable people. Availability and co-ordination of needs assessment. Safeguarding vulnerable adults and serious case review including authorisation of deprivation of liberty under Mental Capacity Act.	
Robin Willoughby Lead AMHP	Assessment and placement, access to services, medication and packages of care and place of safety for older people with poor mental health	
Sharon O'Reilly Manager Older person	Assessment and placement, access to services, medication and packages of care and place of safety for people under 65 with poor mental health	

Mental health team

